

Customer Care Specialists – Harrow-based

Would you like to make a difference?
Would you like a career instead of a job?
Would you like to be rewarded for great work?

Yes? Perfect, then start your career today.

Your role

Joining our team as a Customer Care Specialist you will speak to customers to take their regular orders, ensure they have the right products and register new customers to our growing service.

To start your career at Clinisupplies you will demonstrate the following skills:

- Great communication skills
- Enjoy a mixed role
- Computer-literacy and a friendly, helpful customer-centric approach
- Be thorough and considerate to all our customers

We could also tell you about how you will work with nursing service, sales teams, in house pharmacy and much more, but we think it is best if you come and meet us and we can tell you more then.

Who are we?

We are Clinisupplies, a fast-growing medical device company. We are looking for brilliant people to join our home delivery service, Clinidirect. Clinidirect is a small but growing team dedicated to providing the best service possible for customers who require their medical products to be delivered to their home. If you share our values of Agile, Inquisitive and Collaborative, we are looking for like-minded people to join us.

We have one full time position available working 35 hours per week, and one part-time working 27 hours per week (across five days). We can offer you a starting salary of £21,500 per annum (pro-rata for the part time role) working across three shift patterns between 8-6pm (some Saturday work is required), 26 days holiday per year, plus an extra day to celebrate your birthday, contributory pension scheme, performance-related bonus, private healthcare, life assurance and a rewarding career with great development opportunities. Wow.

We hope that you decide to join us, apply today! When submitting your application, please confirm if you are applying for the full time or part-time position in the team.

Clinisupplies Limited is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.